

## Eddie Sleeper

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**From:** David Hearsch <dhearsch@att.net>  
**Sent:** Monday, January 29, 2018 3:05 PM  
**To:** Eddie Sleeper  
**Subject:** Testimony for 1/30/2018 House Energy Policy Committee - DTE Shut Off Threats and Customer Service Related Problems  
**Attachments:** Dave DTE Letter & Affidavit\_20180115\_0001.pdf; Dave DTE Bills Reflecting Increase In Mo'ly Charges\_20180126\_0001.pdf

Dear Mr. Sleeper:

Please include this testimony as part of the record.

Sincerely,

David Hearsch

Date: January 29, 2018

Re: Testimony for 1/30/2018 House Energy Policy Committee - **DTE Shut Off Threats and Customer Service Related Problems**

From: **David Hearsch**, Sandusky, Michigan, Sanilac County

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### ***Thumbnail Summary as to Home:***

- My birth date is 10/28/51, so I am in the category of "65 or older," but DTE violates the spirit of senior protection rules by continuing to contact us and inferring an ability to shut us off, even during the winter. They also attempted installation just before November 1st to try to beat their deadline, even after we had told them several times we did not want a digital meter. That was followed by a robocall on December 12th and another letter on December 21, 2017.
- DTE discriminates against customers who wish to keep an analog meter and treats its captive customers poorly as it threatens to shut off power at my home. The rules say DTE is not supposed to discriminate against its customers.
- My bills have been paid in full every month for years. We simply want to pay our bills and receive power without complications, added programs, harassment, discrimination, or threats.
- My wife has serious immune compromise and significant health conditions which are made worse by the constant stress of DTE's threats, independent of the smart meters themselves that they have installed in our neighborhood and surrounding areas.
- DTE's actions put us in a catch 22 between taking a digital meter we do not want, or going without power. This technology has been proven to be deleterious to health, but going without power is harmful as well.

- DTE has a monopoly and leaves us in an entirely vulnerable and compromised position. We are forced to choose between two awful "non-Options," with only the illusion of choice, where we can't leave to get power elsewhere. Where are we to turn?
- DTE continues to pressure my wife and me by having people show up with intent to install a smart meter, continues to threaten us with electrical shut off, even though our electrical bill is paid in full every month, and continues to attempt to coerce us into acceptance of installation of a digital smart meter (transmitter on) or digital opt-out meter (transmitter off). Our concerns with digital meters go well beyond transmitting.
- My wife is making a separate submission and is attaching written documentation.

### ***Thumbnail Summary as to Business:***

- DTE threatened shut off and ultimately forced a digital smart meter (transmitter on) upon my business September, 2017, resulting in negative conditions.
- I was denied an opt-out digital meter (transmitter off) for my business.
- Bills have been paid in full every month for years .
- My business has been overcharged every month since digital smart meter was installed and has gone up significantly for no variable reason other than the meter change.
- Unexplained charges remain unresolved for several months to-date.
- Potential loss of sole employee due to potential health impacts, or her concern for her health
- Loss of free labor of my wife, Linda, as she is electrosensitive to the smart meter.
- My wife no longer is able to visit, nor benefit from the use of our co-owned office building.
- All the same concerns listed for my home address.
- Residences AND small BUSINESSES should be able to keep an analog. Small business owners can spend just as much time at work in their office as they do at home, and this is certainly true in my case.

### ***DTE has a Monopoly:***

- DTE is the only provider of electrical service to business in my area.
- This leaves me in an entirely vulnerable and compromised position.
- DTE is treating me, my family, my office staff and clients, unreasonably. I explain this below.

### ***More Detailed Explanation, with Attachments:***

- Regarding my home address in Sanilac County: 375 N. Sandusky Road, Sandusky, Michigan
  - In addition to the above Summary, see documentation and attachments submitted separately by my wife, Linda Hearsch, lhearsch@gmail.com, on January 29, via email, regarding interactions with DTE as to our home address.

- Regarding my **office address** in Sanilac County: 61 W. Sanilac Avenue, Sandusky, Michigan

- Please read the **attached Affidavit of David W. Hearsch Regarding Detroit Edison Smart Meter Installation at 61 W. Sanilac Avenue, Sandusky, Michigan, and DTE's letter.**

- **I have incurred unexplained rate increases** ever since the digital smart meter was installed (against my wishes) on my office on September 13, 2017.

- **The month prior to its installation my electric bill was \$139.79.**

- The month it was installed my electric bill **jumped to \$203.53.**

- The following month the bill **jumped to \$335.53** and has remained at that level ever since.

- **My electric usage did not increase and, in fact, probably decreased** due to reduced need for air conditioning. **The meter change is responsible for this increase.**

- I notified DTE of this inordinate increase and I was told not to pay any bills until the matter was resolved. I have not been notified that the matter has been resolved to this date.

- See attached DTE Energy bill bearing due date of September 14, 2017 (representative of my historical electrical usage and charges PRIOR TO DIGITAL SMART METER) and BILLS WHICH FOLLOWED INSTALLATION of the digital meter bearing due dates of October 19, November 17, December 20, and January 18, which is the last bill I have received to-date, all of which REFLECT A VERY SIGNIFICANT HIKE IN MONTHLY CHARGES.

- *DTE has failed to treat me and my staff reasonably:*

- DTE's forcing of a smart meter upon my business has had negative repercussions.

- I have a paid staff of one. My sole secretary is a cancer survivor and there are concerns about the deleterious impact of dirty electricity and RF microwave radiation generated by the digital smart meter. I could lose the benefit of this employee, who has been with me for many years, due to health impacts of the smart meter upon her, or her decision to leave my employment because of risks to her associated with the smart meter. This causes me concern.

- The digital meter is installed within a metal cage, which is likely amplifying the deleterious effects. The cage had been installed previously by me to protect my analog meter from being removed from DTE. Because of DTE's **threatening letter and the verbal threat of shut off**, I capitulated under duress to unlock the cage).

- My secretary also had back surgery and is now not able to climb the stairs to access and maintain our closed files, and more. **My wife, Linda**, who is electrosensitive, has made herself available to manage these tasks in the past, but is **now not able to act in this capacity**, due to the smart meter installation.

- **My wife, Linda**, has been **an unpaid office worker** for me, on occasion. She had begun a large project revamping our closed file storage to create more space. She is now not able to complete that project, due to the smart meter installation. My paid secretary is not able to complete this project. **This leaves my office in certain disruption and disarray, challenging our ability to be efficient.**
- My wife, Linda, is not even comfortable sitting in the car outside of my office for one minute, as she can feel the deleterious effects of the smart meter very dramatically and it would not be in her best interest to spend time in the office building **that she co-owns with me**. She is deprived of the use of this building.
- My secretary and I are deprived of her assistance in handling certain tasks.

As officials representing the people of the State of Michigan, it is vitally important that you look at all of the facts and conclude that DTE has a monopoly as a supplier of electricity to residences and businesses in my area. This leaves us in an entirely vulnerable and compromised position. They are abusing their power and mistreating consumers, because they know we have no recourse. Their threats and actions provoke untold stress. We are not given a choice as to whom we wish to supply our homes and businesses with electrical power. We need you to hold DTE accountable for their bad acts and to stop discriminating against those who need to keep an analog. I want you to know of DTE's stress-causing actions. ***Also, vote Yes for Analog Choice, HB 4220.***

Sincerely,

David W. Hearsch, 375 N. Sandusky Road, Sandusky MI 48471 (Sanilac County)

**AFFIDAVIT OF DAVID W. HEARSCH REGARDING DETROIT  
EDISON SMART METER INSTALLATION AT 61 W. SANILAC  
AVENUE, SANDUSKY, MICHIGAN**

David W. Hearsch, being first duly sworn, says:

I operate a law office from a building located at 61 W. Sanilac Ave., Sandusky, MI 48471.

Electric service is provided to that building by DTE Energy and I am responsible for the charges for that electric service.

In the summer of 2016 I became aware that DTE was intending to replace all electric meters in Sandusky, Michigan with "Advanced Metering Equipment" which are also known as "Smart Meters".

In July of 2016 a padlock was placed on the electric box and a locked steel cage was placed around the analog meter on the building to prevent removal of the analog meter and installation of a smart meter.

A sign was posted inside the steel cage which stated "DO NOT INSTALL A SMART METER."

The sign further indicated no consent was being given for the installation of a smart meter.

On September 5, 2017 I received correspondence from DTE Energy which was dated August 30, 2017. A copy of that correspondence is attached hereto and incorporated herein by reference.

Because of the threats that electric service would be disconnected which would have a severely detrimental effect on my business I placed a telephone call to the number indicated in the correspondence on or about September 8, 2017.

The automated answering service indicated that the call would be recorded.

A service representative of DTE Energy came on the line and asked if she could help me.

I told the service representative she could not help me and that I was merely responding to the threatening letter from DTE Energy.

The service representative asked if I wanted to schedule an appointment to have a smart meter installed.

I told the service representative I did not want to schedule an appointment because I did not want a smart meter installed and I was not voluntarily consenting to the installation of a smart meter.

I further indicated that I would not prevent DTE Energy from installing a smart meter only because of the threat of terminating the electric service.

The service representative indicated that a technician could perform the replacement on September 13, 2017 and asked if someone would be present.

I told the service representative that, since this was a business, someone would be present from 8:30 a.m. 12:00 p.m. and from 1:00 p.m. to 5:00 p.m.

The service representative made arrangements for a technician to be at 61 W. Sanilac Avenue, Sandusky, Michigan on September 13, 2017.

The service representative asked me if she could do anything else for me.

I told the service representative that she did not do anything for me in the first place and she was only benefitting DTE Energy. I further indicated that my actions were solely the result of the threat to disconnect the electric service.

The technician appeared at 61 W. Sanilac Avenue, Sandusky, Michigan in the afternoon of September 13, 2017.

I told the technician that I was not voluntarily consenting to the installation of a smart meter but was only unlocking the steel cage around the meter because of the threat from DTE Energy to disconnect the electric service.

I unlocked the steel cage but I did not unlock the padlock because I did not know the combination.

I left the technician and went about my business.

A short time later the electric service was interrupted for a short time.

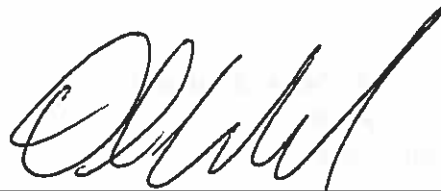
Shortly thereafter the technician came into my office and handed to padlock, which was still locked, to my secretary who, in turn, gave it to me.

I later looked at the meter and saw that the metal tabs through which the padlock had been installed had been cut.

At no time did I consent to the installation of a smart meter. I did not prevent the installation of smart meter because of the threat to disconnect electric service by DTE.

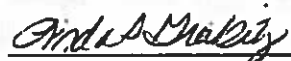
**BALANCE OF THIS PAGE INTENTIONALLY LEFT BLANK**

FURTHER DEPONENT SAYETH NOT.

  
\_\_\_\_\_  
David W. Hearsch

STATE OF MICHIGAN     )  
                                      )ss.  
COUNTY OF SANILAC    )

On September 22, 2017, before me, a Notary Public in and for said County, personally appeared David W. Hearsch, to me known to be the same persons described in and who executed the within instrument, who acknowledged the same to be his free act and deed.

  
\_\_\_\_\_  
Linda S. Grabitz, Notary Public  
Sanilac County, Michigan  
My Commission Expires: 12/8/19  
Acting in Sanilac County

DTE Energy Company  
One Energy Plaza, Detroit, MI 48226-1221

IMMEDIATE REPLY REQUESTED

August 30, 2017



**DTE Energy**

HEARSCH AND RINN ATTORNEY  
61 W SANILAC RD  
SANDUSKY, MI 48471-1060

SEP - 5 2017

Regarding: 61 W SANILAC RD, SANDUSKY, MI 48471  
Electric Meter Number(s) 2506833

Dear DTE Energy Customer:

Our records indicate that after multiple attempts we have not been able to complete the installation of our Advanced Metering equipment, which replaces our existing metering equipment at the above referenced address. This letter is to inform you that we are quickly approaching the completion of our Advanced Metering Project and the existing meter(s) at this site must be replaced.

As of today, DTE Energy has replaced over 3 million of its electric meters and gas modules and we anticipate completing all installations by the end of 2016. There is **no cost** to you for the meter replacement and the installation will only take a few minutes to complete. Please contact us at **800-477-4747** to schedule an appointment for the meter installation.

Safety is our **#1** priority and all customers receiving utility service from us must have a new approved DTE Energy meter installed by our authorized field representative.

We want you to know that we value you as a customer and will work with you to complete the meter replacement. Please be assured that DTE Energy has the highest regard for our customers and remains confident in the safety, security and benefits provided by our advanced meters. We are in full compliance with all federal, state and local laws and have been since the first advanced meter was installed in 2008.

If you are a residential customer and not interested in receiving the new transmitting (radio on) Advanced Meter, you can enroll in our Opt-Out Program by calling us at **800-477-4747**. This program allows for a non-transmitting (radio off) Advanced Meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that DTE Energy is replacing all existing analog meters and none can be retained by the customer.

If we are unable to access our metering equipment, your electric service may be disconnected until the meter replacement is completed.

For additional information about our Advanced Metering Program, visit [www.dteenergy.com/advancedmeter](http://www.dteenergy.com/advancedmeter).

Sincerely,

Advanced Metering Team



**DTE Energy****Payment Coupon****CHECK TO ENROLL IN AUTOPAY**  
(Signature required on back)

Please indicate amount paying \$ \_\_\_\_\_

Account Number	9100 016 4172 9
Due Date:	September 14, 2017
Total Due:	\$139.79

53811 1 AV 0.370\*\*T207-2\*\*P04\*\*M08\*\*AUTO\*\*SCH 5-DIGIT 4847  
 HEARSCH AND RINN ATTORNEY  
 81 W SANILAC RD  
 SANDUSKY MI 48471-1060

Mail Payments to:

DTE Energy  
 P.O. Box 740786  
 Cincinnati OH 45274-0786



AUG 28 2017

For address corrections, please visit [dteenergy.com](http://dteenergy.com)  
or call 800.477.4747.

Return upper portion with your payment 200440270718

Keep lower portion for your records

**Contact Information**

Gas Leak or Gas Emergency 800.947.5000  
 Customer Service or Power Outage 855 DTE.4BIZ (855 383.4249)  
 Hearing-Impaired TDD Line 800.888.6886 (Mon-Fri 8am-5pm)  
 Web Site [dteenergy.com](http://dteenergy.com)

**Programs you are enrolled in**

9/1/17 online

**Summary of Charges**

Account Number 9100 016 4172 9

Account Balance as of Jul 25, 2017	139.79
Payment Received Jul 25, 2017 Thank You!	- 139.79
Balance Prior to Current Charges	0.00
Current Charges	
Business Electric Service	139.79
Total Current Charges	139.79
Account Balance as of August 23, 2017	\$139.79

Your current charges are due on September 14, 2017. A 2% late payment charge will be applied if paid after the due date.

**Important Information****Account Information**

Beginning with the June 2017 billing cycle, the Power Supply Cost Recovery (PSCR) factor will decrease from a charge of 0.214 cents per kWh to a credit of (0.03) cents per kWh. The PSCR factor allows DTE Electric to recover its actual fuel and purchased power expense and is billed to customers without any profit or markup.

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

Beware of high-tech utility imposters who may trick your caller ID to show the call is coming from DTE Energy. They provide callback numbers with a recorded greeting that is like ours. If you believe you've been phone scammed, call your local police, then call DTE's Phone Scam line at 313-235-9113. You call DTE at 800.477.4747 to verify your account status.

Simple tips can keep heat out of your home and your energy bill low this summer. Keep cool and save, [dteenergy.com/summer](http://dteenergy.com/summer)

**Other Information****DTE Energy**

Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to the due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.

#### AutoPay Enrollment

I authorize DTE Energy to enroll my account in AutoPay to debit my bank account each billing period to pay automatically the amount due on my DTE Energy billing statement. To avoid a charge for a return item, I understand that it is my responsibility to ensure that sufficient funds are available to complete each scheduled payment. If my financial institution rejects a transaction, payment will not be applied to my DTE Energy account. I can cancel authorization at [www.dteenergy.com](http://www.dteenergy.com) if I create and sign into my account; or, by calling Customer Care at 800.477.4747; or, by writing to Quality Control, 807 WCB, One Energy Plaza, Detroit, MI 48226.

Bank Account Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Detail of Current Charges

For Service at 61 W Sanilac Rd, Sandusky, MI

#### DTE Electric Company Business Electric Service

##### Current Charges

<b>Power Supply Charges</b>		
Power Supply Energy	982 KWH @ 0.077430	74.49
Power Supply Cost Recovery	982 KWH @ -0.000300	-0.29
<b>Delivery Charges</b>		
Service Charge		11.25
LIEAF Factor		0.98
Energy Optimization		7.11
Distribution	962 KWH @ 0.039200	37.71
Nuclear Surcharge	962 KWH @ 0.000728	0.70
Commercial Michigan Sales Tax		7.86
<b>Total DTE Electric Company Current Charges</b>		<b>139.79</b>

##### Current Billing Information

Service Period	Jul 22, 2017 - Aug 21, 2017
Days Billed	31
Meter Number	2506833 16
Meter Reading	14076 Actual - 15038 Actual
KWH Used	962
Your next scheduled meter read date is on or around SEP 22, 2017	

##### Usage History - Average per day

	Current Month	Last Month	Year Ago
KWH Usage	31	32	48
Change		-3%	-36%

#### Total Current Charges

139.79

If You Smell Natural Gas and DTE Gas Company is Your Natural Gas Provider, Call 800.947.5000

If the odor is strong, leave the building immediately. Do not use electric switches or an open flame. Open doors and windows.

#### If Your Electricity Goes Out

Check your fuses or circuit breakers, then see if your neighbors' lights are on. To report an outage or fallen power line, contact your electric company. DTE Electric Company customers, call 800.477.4747 or visit [dteenergy.com](http://dteenergy.com) from a location that has power. Stay at least 20 feet away from a fallen power line and anything it's touching, including metal fences and puddles.

#### Energy Theft is Illegal & dangerous

Confidentially report suspected tampering by calling our theft hotline at 800.441.6698.

#### For More Information

For more information on your bill or alternative payment methods, call 800.477.4747, visit [dteenergy.com](http://dteenergy.com), or write to DTE Energy, One Energy Plaza, Detroit, MI 48226-1221.

DTE Electric Company and DTE Gas Company are DTE Energy subsidiaries and are regulated by the Michigan Public Service Commission, Lansing, Michigan.

**Payment Coupon**

CHECK TO ENROLL IN AUTOPAY  
(Signature required on back)

Please indicate amount paying \$ \_\_\_\_\_

Account Number	9100 016 4172 9
Due Date:	October 19, 2017
Total Due:	\$203.53

88951 1 AB 0.400\*\*T307\*2\*P00\*\*M09\*\*\*AUTO\*\*ALL FOR AADC 48  
HEARSCH AND RUNN ATTORNEY  
61 W. SANILAC RD  
SANDUSKY MI 48471-1660



Mail Payments to:

DTE Energy  
P.O. Box 740786  
Cincinnati OH 45274-0786

OCT - 2 2017

For address corrections, please visit [dteenergy.com](http://dteenergy.com)  
or call 800.477.4747.

Return upper portion with your payment 300380338998

Keep lower portion for your records

**Contact Information**

Gas Leak or Gas Emergency	800.947.5000
Customer Service or Power Outage	855.DTE.4BIZ (855.383.4249)
Hearing-Impaired TDD Line	800.888.6886 (Mon-Fri 8am-5pm)
Web Site	<a href="http://dteenergy.com">dteenergy.com</a>

**Programs you are enrolled in****Summary of Charges**

Account Number 9100 016 4172 9

Account Balance as of Aug 23, 2017	139.79
Payment Received Sep 05, 2017 Thank You!	- 139.79
Balance Prior to Current Charges	0.00
Current Charges	
Business Electric Service	203.53
Total Current Charges	203.53
Account Balance as of September 27, 2017	\$203.53

10/16/17

Your current charges are due on October 19, 2017. A 2% late payment charge will be applied if paid after the due date.

**Important Information****Account Information**

Beginning with the September 2017 billing cycle, the Power Supply Cost Recovery (PSCR) factor will decrease from a credit of (0.03) cents per kWh to a credit of (0.233) cents per kWh. The PSCR factor allows DTE Electric to recover its actual fuel and purchased power expense and is billed to customers without any profit or markup.

Beginning with the June 2017 billing cycle, the Power Supply Cost Recovery (PSCR) factor will decrease from a charge of 0.214 cents per kWh to a credit of (0.03) cents per kWh. The PSCR factor allows DTE Electric to recover its actual fuel and purchased power expense and is billed to customers without any profit or markup.

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

Prepare to save on your energy bill as the temperatures fall. Visit [dteenergy.com/heatingseason](http://dteenergy.com/heatingseason) to learn more.

Your meter was changed on 09/13/2017. Meter 2508833 with a last billed reading of 15038.00 was removed with a read of 15666.00. The new meter was installed with a read of 0.00.

**Other Information**

Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to the due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.

#### AutoPay Enrollment

I authorize DTE Energy to enroll my account in AutoPay to debit my bank account each billing period to pay automatically the amount due on my DTE Energy billing statement. To avoid a charge for a return item, I understand that it is my responsibility to ensure that sufficient funds are available to complete each scheduled payment. If my financial institution rejects a transaction, payment will not be applied to my DTE Energy account. I can cancel authorization at [www.dteenergy.com](http://www.dteenergy.com) if I create and sign into my account; or, by calling Customer Care at 800.477.4747; or, by writing to Quality Control, 807 WCB, One Energy Plaza, Detroit, MI 48226.

Bank Account Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Detail of Current Charges

For Service at 61 W Sanilac Rd, Sandusky, MI

DTE Electric Company Business Electric Service

Company Business Electric Service			Current Billing Information		
Current Charges			Service Period Aug 22, 2017 - Sep 22, 2017		
Power Supply Charges			Days Billed 32		
Power Supply Energy	1502 KWH @ 0.077430	116.30	Meter Number 2506833 16		
Power Supply Cost Recovery	1502 KWH @ -0.002330	-3.50	Meter Reading 15038 Actual - 15686 Actual		
Delivery Charges			KWH Used 628		
Service Charge			Meter Number 8701281 16		
LIEAF Factor 0.93			Meter Reading 0 Actual - 874 Est.		
Energy Optimization 7.11			KWH Used 874		
Distribution 1502 KWH @ 0.039200 58.88			Your next scheduled meter read date is on or around OCT 23, 2017		
Nuclear Surcharge 1502 KWH @ 0.000728 1.09					
Commercial Michigan Sales Tax 11.47					
Total DTE Electric Company Current Charges 203.53			Usage History - Average per day		
			Current Last Year		
			Month Month Ago		
			KWH Usage 87 31 35		
			Change 182% 149%		

Total Current Charges 203.53

If You Smell Natural Gas and DTE Gas Company Is Your Natural Gas Provider, Call 800.947.5000

If the odor is strong, leave the building immediately. Do not use electric switches or an open flame. Open doors and windows.

If Your Electricity Goes Out

Check your fuses or circuit breakers, then see if your neighbors' lights are on. To report an outage or fallen power line, contact your electric company. DTE Electric Company customers, call 800.477.4747 or visit [dteenergy.com](http://dteenergy.com) from a location that has power. Stay at least 20 feet away from a fallen power line and anything it's touching, including metal fences and puddles.

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**Payment Coupon**CHECK TO ENROLL IN AUTOPAY  
(Signature required on back)

Please indicate amount paying \$

Account Number	9100 016 4172 9
Due Date:	November 17, 2017
Total Due:	OCT 30 2017 \$335.77

H

73337 1 AB 0.400\*\*T257\*\*2\*P00\*M10\*\*\*\*AUTO\*\*ALL FOR AADC 48  
 HEARSCH AND RINN ATTORNEY  
 61 W SANILAC RD  
 SANDUSKY MI 48471-1068



Mail Payments to:

DTE Energy  
 P.O. Box 740786  
 Cincinnati OH 45274-0786

OCT 30 2017

For address corrections, please visit dteenergy.com  
 or call 800.477.4747.

Return upper portion with your payment 200200405150

Keep lower portion for your records

**Contact Information**

Gas Leak or Gas Emergency	800.947.5000
Customer Service or Power Outage	855.DTE.4BIZ (855.383.4249)
Hearing-Impaired TDD Line	800.888.6888 (Mon-Fri 8am-5pm)
Web Site	dteenergy.com

**Programs you are enrolled in**

*10/30 Don't  
 pay until we  
 get an actual  
 reading.*

**Summary of Charges**

Account Number 9100 016 4172 9

Account Balance as of Sep 27, 2017	203.53
Payment Received Oct 10, 2017 Thank You!	- 203.53
Balance Prior to Current Charges	0.00
Current Charges	
Business Electric Service	335.77
Total Current Charges	335.77
Account Balance as of October 20, 2017	\$335.77

Your current charges are due on November 17, 2017. A 2% late payment charge will be applied if paid after the due date.

**Important Information****Account Information**

Beginning with the September 2017 billing cycle, the Power Supply Cost Recovery (PSCR) factor will decrease from a credit of (0.03) cents per kWh to a credit of (0.233) cents per kWh. The PSCR factor allows DTE Electric to recover its actual fuel and purchased power expense and is billed to customers without any profit or markup.

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

**Other Information**

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Be sure to write your account number(s) on your check or money order.

#### AutoPay Enrollment

I authorize DTE Energy to enroll my account in AutoPay to debit my bank account each billing period to pay automatically the amount due on my DTE Energy billing statement. To avoid a charge for a return item, I understand that it is my responsibility to ensure that sufficient funds are available to complete each scheduled payment. If my financial institution rejects a transaction, payment will not be applied to my DTE Energy account. I can cancel authorization at [www.dteenergy.com](http://www.dteenergy.com) if I create and sign into my account; or, by calling Customer Care at 800.477.4747; or, by writing to Quality Control, 807 WCB, One Energy Plaza, Detroit, MI 48226.

Bank Account Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Detail of Current Charges

For Service at 61 W Sanilac Rd, Sandusky, MI

DTE Electric Company Business Electric Service

#### Current Charges

Power Supply Charges		
Power Supply Energy	2485 KWH @ 0.077430	192.41
Power Supply Cost Recovery	2485 KWH @ -0.002330	-5.79
Delivery Charges		
Service Charge		11.25
LIEAF Factor		0.93
Energy Optimization		29.99
Distribution	2485 KWH @ 0.039200	97.41
Nuclear Surcharge	2485 KWH @ 0.000728	1.81
U-18014 SIR	2485 KWH @ -0.004502	-11.19
Commercial Michigan Sales Tax		18.95
<b>Total DTE Electric Company Current Charges</b>		<b>335.77</b>

#### Current Billing Information

Service Period Sep 23, 2017 - Oct 23, 2017  
Days Billed 31  
Meter Number 8781261-16  
Meter Reading 874 Est - 3359 Est  
KWH Used 2485  
Your next scheduled meter read date is on or around NOV 21, 2017

#### Usage History - Average per day

	Current Month	Last Month	Year Ago
KWH Usage	80	47	28
Change		71%	204%

#### Total Current Charges

335.77

**If You Smell Natural Gas and DTE Gas Company is Your Natural Gas Provider, Call 800.947.5000**

If the odor is strong, leave the building immediately. Do not use electric switches or an open flame. Open doors and windows.

#### If Your Electricity Goes Out

Check your fuses or circuit breakers, then see if your neighbors' lights are on. To report an outage or fallen power line, contact your electric company. DTE Electric Company customers, call 800.477.4747 or visit [dteenergy.com](http://dteenergy.com) from a location that has power. Stay at least 20 feet away from a fallen power line and anything it's touching, including metal fences and puddles.

#### Energy Theft is illegal & dangerous

Confidentially report suspected tampering by calling our theft hotline at 800.441.6698.

#### For More Information

For more information on your bill or alternative payment methods, call 800.477.4747, visit [dteenergy.com](http://dteenergy.com), or write to DTE Energy, One Energy Plaza, Detroit, MI 48226-1221.

DTE Electric Company and DTE Gas Company are DTE Energy subsidiaries and are regulated by the Michigan Public Service Commission, Lansing, Michigan.

**Payment Coupon**Special Notification  
See Important Billing Information Below

DEC - 1 2017

Please indicate amount paying \$

Account Number	9100 016 4172 9
Past Due - Pay Now	\$18.95
Due December 20, 2017	\$671.30
Total Due:	\$690.25

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60188 1 AB 9.400\*\*T213\*2\*P00\*M11\*\*\*AUTO\*\*ALL FOR AADC 48  
HEARSCH AND RHN ATTORNEY  
61 W SANILAC RD  
SANDUSKY MI 48471-1080

Mail Payments to:

DTE Energy  
P.O. Box 740786  
Cincinnati OH 45274-0786For address corrections, please visit dteenergy.com  
or call 800.477.4747.

Return upper portion with your payment 200210437902

Keep lower portion for your records

**Contact Information**

Gas Leak or Gas Emergency 800.947.5000  
 Customer Service or Power Outage 855.DTE.4BIZ (855.383.4249)  
 Hearing-Impaired TDD Line 800.888.8886 (Mon-Fri 8am-5pm)  
 Web Site dteenergy.com

**Programs you are enrolled in**

12/4 Don't Pay

**Summary of Charges**

Account Number 9100 016 4172 9

Account Balance as of Oct 26, 2017	335.77
Payment Received	0.00
Prior Cancelled Charges	- 316.82
Balance Prior to Current Charges	18.95
Current Charges	
Business Electric Service	671.30
Total Current Charges	671.30
Account Balance as of November 28, 2017	\$690.25

Your current charges are due on December 20, 2017. A 2% late payment charge will be applied if paid after the due date.

**Important Information****Account Information**

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

Your account is past due. Please pay the past-due balance now. To pay by phone, call us at 800.477.4747. If paid, please disregard this notice.

Average temperatures for this billing period were 26.05 degrees colder than last billing period. As a result your appliances may be working harder to make you feel more comfortable.

To assure billing accuracy, your prior charges have been recalculated based on current actual meter readings.

**Other Information**

Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to the due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.

## Detail of Current Charges

For Service at 61 W Sanilac Rd, Sandusky, MI

DTE Electric Company Business Electric Service

### Current Charges

<b>Power Supply Charges</b>		
Power Supply Energy	2485 KWH @ 0.077430	192.41
Power Supply Cost Recovery	2485 KWH @ -0.002330	-5.79
<b>Delivery Charges</b>		
Service Charge		11.25
LIEAF Factor		0.93
Energy Optimization		29.99
Distribution	2485 KWH @ 0.039200	97.41
Nuclear Surcharge	2485 KWH @ 0.000728	1.81
U-18014 SIR	2485 KWH @ -0.004502	-11.19
<b>Total DTE Electric Company Current Charges</b>		<b>316.82</b>

### Current Billing Information

Service Period	Sep 23, 2017 - Oct 23, 2017
Days Billed	31
Meter Number	8701281 16
Meter Reading	674 Est. - 3359 Est.
KWH Used	2485
Your next scheduled meter read date is on or around NOV 21, 2017	

### Usage History - Average per day

	Current Month	Last Month	Year Ago
KWH Usage	80	80	28
Change		0%	182%

DTE Electric Company Business Electric Service

### Current Charges

<b>Power Supply Charges</b>		
Power Supply Energy	2559 KWH @ 0.077430	198.14
Power Supply Cost Recovery	2559 KWH @ -0.002330	-5.98
<b>Delivery Charges</b>		
Service Charge		11.25
LIEAF Factor		0.93
Energy Optimization		29.99
Distribution	2559 KWH @ 0.039200	100.31
Nuclear Surcharge	2559 KWH @ 0.000728	1.86
U-18255 IS	1848 KWH @ 0.003252	6.00
Transitional Recovery Mechanism	2559 KWH @ 0.001356	3.47
U-18014 SIR	2559 KWH @ -0.004502	-11.52
Commercial Michigan Sales Tax		20.01
<b>Total DTE Electric Company Current Charges</b>		<b>354.48</b>

### Current Billing Information

Service Period	Oct 24, 2017 - Nov 21, 2017
Days Billed	29
Meter Number	8701281 16
Meter Reading	3359 Est. - 5918 Est.
KWH Used	2559
Your next scheduled meter read date is on or around DEC 21, 2017	

### Usage History - Average per day

	Current Month	Last Month	Year Ago
KWH Usage	88	80	28
Change		10%	221%

### Prior Cancelled Charges

Prior Cancelled Charges from Sep 23, 2017 - Oct 23, 2017	- 316.82
<b>Total Prior Cancelled Charges</b>	<b>-316.82</b>

For Meter Number 16 0

### Total Current Charges

671.30

**If You Smell Natural Gas and DTE Gas Company is Your Natural Gas Provider, Call 800.947.5000**  
If the odor is strong, leave the building immediately. Do not use electric switches or an open flame. Open doors and windows.  
**If Your Electricity Goes Out**

Check your fuses or circuit breakers, then see if your neighbors' lights are on. To report an outage or fallen power line, contact your electric company. DTE Electric Company customers, call 800.477.4747 or visit dteenergy.com from a location that has power. Stay at least 20 feet away from a fallen power line and anything it's touching, including metal fences and puddles.

**Energy Theft is Illegal & dangerous**

Confidentially report suspected tampering by calling our theft hotline at 800.441.6595.

### For More Information

For more information on your bill or alternative payment methods, call 800.477.4747, visit dteenergy.com, or write to DTE Energy, One Energy Plaza, Detroit, MI 48226-1221 before the due date.

DTE Electric Company and DTE Gas Company are DTE Energy subsidiaries and are regulated by the Michigan Public Service Commission, Lansing, Michigan.



**Payment Coupon**

JAN - 2 2018

Please indicate amount paying \$

Account Number	9100 016 4172 9
Past Due - Pay Now	\$690.25
Due January 18, 2018	\$380.23
<b>Total Due:</b>	<b>\$1,070.48</b>

59400 1 AV 0.370\*\*T207\*2\*P04\*M12\*\*\*AUTO\*\*SCH 5-DIGIT 4847  
 HEARSCH AND RINN ATTORNEY  
 61 W SANILAC RD  
 SANDUSKY MI 48471-1960



Mail Payments to:

DTE Energy  
 P.O. Box 740786  
 Cincinnati OH 45274-0786

For address corrections, please visit [dteenergy.com](http://dteenergy.com)  
 or call 800.477.4747.

Return upper portion with your payment 200200514821

Keep lower portion for your records

**Contact Information**

Gas Leak or Gas Emergency 800.947.5000  
 Customer Service or Power Outage 855.DTE.4BIZ (855.383.4249)  
 Hearing-Impaired TDD Line 800.888.8886 (Mon-Fri 8am-5pm)  
 Web Site [dteenergy.com](http://dteenergy.com)

**Programs you are enrolled in****Summary of Charges**

Account Number 9100 016 4172 9

Account Balance as of Nov 28, 2017	690.25
Payment Received	0.00
<b>Balance Prior to Current Charges</b>	<b>690.25</b>
<b>Current Charges</b>	
Business Electric Service	367.20
Other Charges and Credit	13.03
<b>Total Current Charges</b>	<b>380.23</b>
<b>Account Balance as of December 27, 2017</b>	<b>\$1,070.48</b>

Your current charges are due on January 18, 2018. A 2% late payment charge will be applied if paid after the due date.

**Important Information****Account Information**

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Your account is past due. Please pay the past-due balance now. To pay by phone, call us at 800.477.4747. If paid, please disregard this notice.

Average temperatures for this billing period were 13.75 degrees colder than last billing period. As a result your appliances may be working harder to make you feel more comfortable.

**Other Information**

Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to the due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.

## Detail of Current Charges

For Service at 61 W Sanilac Rd, Sandusky, MI

DTE Electric Company Business Electric Service

DTE Electric Company Business Electric Service			Current Billing Information		
Current Charges			Service Period	Nov 22, 2017 - Dec 21, 2017	
Power Supply Charges			Days Billed	30	
Power Supply Energy	2643 KWH @ 0.077430	204.85	Meter Number	8701261 16	
Power Supply Cost Recovery	2643 KWH @ -0.002330	-8.18	Meter Reading	5918 Est. - 8561 Est.	
Delivery Charges			KWH Used	2643	
Service Charge		11.25	Your next scheduled meter read date is on or around JAN 25, 2018		
LIEAF Factor		0.93	Usage History - Average per day		
Energy Waste Reduction		29.99	Current	Last	Year
Distribution	2643 KWH @ 0.039200	103.81	Month	Month	Agg
Nuclear Surcharge	2643 KWH @ 0.000728	1.92	KWH Usage	88	63
U-18255 IS	2643 KWH @ 0.003252	8.60	Change	-0%	152%
Transitional Recovery Mechanism	2643 KWH @ 0.001358	3.58			
U-18014 SIR	2643 KWH @ -0.004502	-11.90			
Commercial Michigan Sales Tax		20.73			
<b>Total DTE Electric Company Current Charges</b>		<b>387.20</b>			
Other Charges and Credits					
Late Payment Charge		13.03			
<b>Total Other Charges and Credits</b>		<b>13.03</b>			
<b>Total Current Charges</b>		<b>380.23</b>			

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